

Qol:

→ ~~Qol~~ Yes. messenger Yahoo + MSN

Like: - Tell status, visible or not

- instant access to people

- function as a long-distance provider (audio)

- feel ^{like} working with people

- forces you type out thoughts

Dislikes - distraction

- time wasting

- 3rd-party provides it

- abbreviated format (problem causing ^{bad} multitasking)

→ On-campus

- more accessible → stations for messaging

- classroom situation use like web board

→ mostly work ~~at~~ home

→ like to be able to change things

↳ likes to customize

↳ like to be able to insert attachments. (?)

↳ saving a complete string of conversation

↳ even if it's over different times

→ like to be able to control status

↳ like a reminder of status

↳ (invisible but forgot) or online + don't want to be.

→ audio's good (mentioned above) not great!

→ simultaneous talking, not just one at a time.

Tracy:

mon 6/05

- never used, seen them used.
- would use, thinks it's useful
- want to see who's on + who's not

↳ be able jump in.

↳ be able to witness discussions

↳ be able to create multiple person chats

- like to be able to set visibility connects to above

people must show that
→ ~~not possible~~ others can be using

→ professor
can be
omnipotent
for participation

- Home + school, would like remote access.

- Customize to a limited to extent

↳ not to much that its overwhelming

ex: ↳ set sounds to notification

↳ size, how big it is.

↳ don't want it to be too intrusive

- * → like to have sound + video, but mostly text.
show pictures.

- Use of other alphabets or character sets (like chinese)